

HIGH COURT OF CHHATTISGARH, BILASPUR

Tender Notice

No.-14447/CPC/2025

Bilaspur, dated 28/07/2025



Bid Document for

Purchasing/Supply/Testing and Installation of 59 nos. of Desktop based VC System (Including: Microphone cum speaker, PTZ Camera, Display Unit, UPS, HDMI Splitter, All-in-one Computer and Display System with Stand) for the use in the various Courts under the District Judiciary of Chhattisgarh State (including District and Taluka Courts, Family Courts, Special Courts under the SC/ST (Prevention of Atrocities) Act, Fast Track Special Courts (POCSO)/(POCSO & Rape Cases)) and District Hospitals of Newly Districts of the State.

High Court of Chhattisgarh, Bilaspur 495220
Phone No. - 07752-241027
email- highcourt.cg@nic.in, cpc-cg@aij.gov.in

HIGH COURT OF CHHATTISGARH, BILASPUR

Tender Notice

No. 14447 /CPC/2025

Bilaspur, dated 28/07/2025

Sealed estimates/quotations are invited from intending firms possessing valid GST and PAN numbers for the supply, testing, installation, and maintenance of the following articles for the use in the various Courts under the District Judiciary of Chhattisgarh State (including District and Taluka Courts, Family Courts, Special Courts under the SC/ST (Prevention of Atrocities) Act, Fast Track Special Courts (POCSO)/(POCSO & Rape Cases)) and District Hospitals of Newly Districts of the State:-

Sl. N o.	Name of the Article(s)/ Services	District Courts & Civil Courts of the Chhattisgarh State	Family Courts	Fast Track Special Courts (POCSO)/(POCSO & Rape Cases)	Special Courts under the SC/ST (Prevention of Atrocities) Act	District Hospitals of Newly Districts of the State	Total
01	Desktop based VC System (Including: Microphone cum speaker, PTZ Camera, UPS, HDMI Splitter, All-in-one Computer and Display System with Stand)	39	07	02	01	10	59

Note: Minimum Technical Specification of aforementioned articles are attached herewith at Annex-"A".

Terms and Conditions:-

- a) The bidder must submit a written undertaking to provide onsite warranty for the article, as provided by OEM/bidder for the period specified in the Technical Specifications part of this Tender Notice. Additionally, the bidder must submit an undertaking declaring that they are not blacklisted by any authority etc.
- b) The bidder shall submit 10% of the quoted value (rounded off) as Earnest Money Deposit (EMD), in the name of the *Registrar General, High Court of Chhattisgarh, Bilaspur*, at the time of submitting the quotation.
 - The EMD of the successful bidder will be returned after the completion of the warranty period plus six months.
 - The EMD of unsuccessful bidders will be returned as per the provisions of the Chhattisgarh Store Purchase Rules, 2002.
 - Bids submitted without EMD will not be considered.
- b.1) In case the successful bidder:
 - i. Fails or declines to accept the Purchase Order, or
 - ii. Fails to deliver any or all of the services within the time period specified in the Purchase Order or any extension thereof granted by the High Court of Chhattisgarh, or

iii. Fails to fulfill any other obligations related to the supply, testing, or installation under the contract,

the entire EMD submitted by the successful bidder shall be forfeited, and their empanelment may be cancelled.

- c) The EMD will be returned to the successful bidder upon submission of a Performance Bank Guarantee (PBG) amounting to 10% of the value of the first order.
- PBG is applicable only when the order value exceeds ₹10,00,000/-.
- d) The PBG will be returned six (06) months after the completion of the warranty period.
- If the PBG is not applicable (i.e., when the order value is ₹10,00,000/- or less), the EMD submitted by the successful bidder will be returned six (06) months after the warranty period ends.
- e) The vendor/OEM must have an established office or service center in at the Chhattisgarh State. The bidder must submit the name of the office/proprietor along with email ID and contact details with the tender documents.
- f) The successful bidder has to ensure that adequate number of dedicated technical services personnel/ engineers are designated/ deployed for attending to the Service Request in a time bound manner and for ensuring timely servicing/ rectification of defects during warranty period as mentioned in the Technical Specification of the article.
- g) The bidder must submit an Escalation Matrix (Bidder/OEM) and ensure timely servicing or rectification of defects during the warranty period.
- Upon notification of any defect or service requirement during the warranty period, the bidder must complete the necessary service or rectification within 48 hours, extendable up to 5 days in exceptional cases.
 - Failure to do so will result in a penalty of 0.5% of the unit price of the product, deducted from the PBG/EMD for each week of delay.
 - The cumulative penalty shall not exceed 10% of the total contract value, beyond which the Buyer reserves the right to seek service/rectification from alternate sources at the bidder's risk and cost, in addition to forfeiture of the PBG.
- h) The firm shall submit the rates of only for good quality heavy-duty use products, which are available with the bidders.
- i) Bidders must only quote products or parts (required during service delivery) that are not obsolete in the market and have a minimum residual market life of five (05) years. The offered product should not be declared end-of-life by the OEM before this period.
- j) The unit price of the article must include all applicable charges such as packing, forwarding, freight, insurance, installation, configuration, commissioning, warranty, and comprehensive maintenance for the warranty period or any other charges in the following format:-

***Details of Price of articles:-**

Sl. No.	Name of the article	Unit Price of Item (In Rs.)	Required Quantity of articles	Total price of item (In Rs.)	GST (In Rs.)	Total (In Rs.)
(A)	(B)	(C)	(D)	(E=C*D)	F	(G=E+F)



01.	Desktop based VC System	Microphone cum speaker		59			
		PTZ Camera		59			
		Display System with Stand		59			
		UPS		59			
		HDMI Splitter		59			
		All-in-one Computer		59			

- k) The required quantity of the aforementioned articles may be increased or decreased, depending on the actual requirements.
- l) The bidder must submit the original installation report along with the bill/invoice for processing the payment.
- m) Preference will be given to bidders offering higher configurations at the lowest cost.
- n) Bidders may be requested to demonstrate the quoted product before the issuance of the Purchase Order, if deemed necessary.
- o) A Technical Compliance Report along with a product Data Sheet (if available any) of the quoted product sheet is mandatory for evaluation of Technical Specification of the article. The bidder must submit the Technical Compliance Report strictly as per the Technical Specifications attached to this Tender Notice.
- p) The bidder must submit a Turnover Certificate for any of the three financial years among 2024–25, 2023–24, 2022–23, and 2021–22.
- q) The bidder must submit an undertaking to supply only original and genuine articles/parts. Refurbished or used items are strictly prohibited.
- r) The bidder must provide proof of experience (minimum 3 years) in supplying similar products, along with past performance records.
- s) The successful bidder shall deliver the articles to the designated location within 60 days from the issuance of the Purchase Order (extendable by the Hon'ble Committee for Computerization, if required).

In case of delay, a penalty of 0.5% of the cost of the undelivered items will be deducted per week, for up to a maximum of 4 weeks. After that, the matter may be placed before the Hon'ble Committee for Computerization, Weeding, and Digitization of Records of the High Court and District Courts for appropriate action.

- t) Any representation or objection regarding this Tender Notice will be placed before the Hon'ble Committee for Computerization, Weeding, and Digitization of Records of the High Court and District Courts. The decision of the Committee shall be final and binding.
- u) The bidder must submit an ink-signed and sealed OEM Authorization Certificate as per the attached format. In case of a digitally signed certificate, it will be subject to verification from the authorized signatory of the OEM.
- v) After issuance of the Purchase Order, if the vendor fails to supply the articles to the designated location within the stipulated time, the matter will be placed before the Hon'ble Committee for Computerization, Weeding, and Digitization of Records of the High Court and District Courts for consideration and suitable action, which may include Liquidated Damages or blacklisting of the vendor.
- w) The Registry of the High Court of Chhattisgarh reserves the right to cancel the tender at any time without assigning any reason.

x) Tender Clause Regarding Restrictions on Procurement from Bidders of Countries Sharing a Land Border with India:

- i. Any bidder from a country that shares a land border with India will be eligible to bid only if registered with the Competent Authority (i.e., the Registration Committee constituted by the Department for Promotion of Industry and Internal Trade (DPIIT)).
- ii) Bidder may refer the Govt. Notification in the below links for details and updates: <https://doe.gov.in/procurement-policy-divisions> (Rule 144(xi) of the General Financial Rules, 2017).
- iii) Bidders are requested to submit a Self-Declaration Certificate in the format attached as **Annexure – “I”**.

y) The bidder shall submit the tender documents in two separate envelopes:

- **Envelope A** – Technical Documents and EMD, as per the checklist (Annexure “B”)
- **Envelope B** – Financial Documents (Price details of the articles as per format under point j)

Both envelopes should be sealed and placed inside a third envelope clearly mentioning the Tender Notice details as per **Annexure “C”**.

Note: Submission of all certification documents is **mandatory**.

Submission Details

Tender documents (both Technical and Financial) must be submitted to the **Registrar General, High Court of Chhattisgarh, Bilaspur**, either in person, through an authorized agent, or by post, **on or before 04:30 PM of 25/08/2025**. The bids will be opened on the **next working day, i.e., 26/08/2025 after 12:00 PM**. **Estimates/quotations received via e-mail or after the specified date and time will not be considered**. The Registrar General reserves the right to reject any or all estimates/quotations without assigning any reason.


25-7-25

Maneesh Kumar Thakur
Registrar General



Minimum Technical Specification:

30. Speaker and Mic

Use Case	Item shall be used in Paperless Court, Online Court, Live Streaming Court, eSewa Kendra
Estimated Cost : Rs. 5,000/-	

#	Parameters	Minimum Specifications
1	Type of device	USB based Plug and Play
2	Pickup range	Up to 4 meters
3	Mode of communication	Full duplex
4	Interface	On/Off Button, Volume control button, answer button, mute/ un-mute button
5	Echo and Noise cancellation	Built-in
6	Frequency response for microphone	150 Hz to 6.5 kHz
7	Speaker output frequency	100Hz to 7.5kHz
8	3.5 mm port to connect external head set	Yes
9	Bluetooth	Yes
10	Comprehensive On Site Warranty	Three (3) / Five(5) Years

Desktop based VC

1. USB PTZ CAMERA

System Requirements

Ubuntu/Linux - Mandatory (must be compatible with customized Ubuntu provided by Supreme Court's e-Committee.)

Windows 7,8.1,10, macOS X 10.7 or later- Optional

Technical Specifications

Camera

- Full HD 1080p video calling (up to 1920 x 1080 pixels); 720p HD video calling (up to 1280 x 720 pixels) with supported clients
- Field of View
 - Diagonal: 78°
 - Horizontal: 70°
 - Vertical: 43°
- 1.2 x HD zoom
- Minimum 200 mm extender stem for elevation / eye-level camera angle
- Rightlight™ 2 Technology for clarity in various lighting environments, even low light
- Camera LED for active streaming indication
- USB PTZ Camera :- Yes

SPEAKERPHONE

- Integrated full duplex speakerphone with echo and noise cancellation
- Controls for call answer/end, volume, mute, and camera movement

Microphones (TX)

- Omni directional microphone with 2.4 m diameter range or Higher
- Frequency response: 200Hz – 8KHz or Higher

Speakers (Rx)

- Frequency response: 220Hz – 20KHz or Higher
- Max output: 80 dB SPL at 0.3 m or Higher

Remote Control

- IR 3 m range or Higher
- battery (included)

NOTE: ALL THE ABOVE SPECIFICATIONS SHOULD BE READ AS EQUIVALENT OR BETTER THAN.

Cables / Power

- AC Power adapter
- Power cable (2 m) or Higher
- USB cable (2 m) or Higher

MOUNT

- Designed for tabletop use

COMPATIBILITY AND CERTIFICATIONS

- Plug-and-play USB connectivity
- Compatible with BlueJeans, BroadSoft, GoToMeeting, Vidyo, and any other video conferencing, recording, and broadcasting applications that support USB cameras.
- Compatible with latest Ubuntu O.S. as customized by the the eCommittee, Supreme Court of India with support.

Package Contents

- ConferenceCam base and attached USB cable
- Camera extender stem
- Webcam head
- Power cable
- Quick start guide
- Remote control

Warranty Information

5 years on site Comprehensive Warranty support with L1 support from bidder and L2 support from OEM

OEM

Original Equipment Manufacturer (OEM) Manufacturer or its authorized distributor/dealers with OEM (The vendor will submit original authorization certificate of OEM with ink signed and seal.)

Service Center

Must have / preferred Company Authorized Service Center in Capital City / High Court place

NOTE: ALL THE ABOVE SPECIFICATIONS SHOULD BE READ AS EQUIVALENT OR BETTER THAN.

2. DISPLAY SYSTEM

Size	43 Inches or more
Category	Smart/Semi Smart
Resolution(pixels)	3840 x 2160 (UHD)
Smart Features: Yes	Compatible to connect with Video Conferencing Systems
	Adaptive Sound, Instant On, Mobile to TV-Mirroring, DLNA, Remote Access, Wi-Fi Direct, App (Android, any other OS), On/Off Timer, Autorun Signage (App auto launch), App Pre-installed
Orientation	Landscape
Inputs	HDMI-3, USB-1, LAN-1, RF-1 or more,
Output	Optical Out or similar
Mount Type	Both Wall mount and Table mount, Height Adjustable
Blue tooth Audio	Yes
Screen Curvature	Flat
Type	Type 60 Hz E-LED BLU
HDR 10+	Yes
Typical Brightness	250 or Higher
Inbuilt Speakers Dolby Digital Plus	Yes
Wattage of Speakers	10Wx2
Power Consumption (Watts)	125 Maximum
Ports & Connectivity	
Number of HDMI Ports	3
Number of USB Ports	1 Minimum
Number of Ethernet Ports	1 (RJ45)
Details of accessories (included in the scope of supply)	AC Power cord, Remote Control, necessary cables and connectors, user manual,Batteries
Certificates	BIS, UL/EMC (Class B)
BIS Registration as per CRS of Meity	Yes
OEM	Original Equipment Manufacturer (OEM) Manufacturer or its authorized distributor/dealers with OEM (The vendor will submit original authorization certificate of OEM with ink signed and seal.)
Warranty	5 years Onsite Comprehensive Warranty support with L1 support from bidder and L2 support from OEM
Service Center	Must have / preferred Company Authorized Service Center in Capital City / High Court place

NOTE: ALL THE ABOVE SPECIFICATIONS SHOULD BE READ AS EQUIVALENT OR BETTER THAN.

HDMI Splitter	
Input	1
Output	4
HDMI cable length	10 mtr or higher (should support transmission of UHD quality video)
Stand for display monitor Specifications	
Stand for display monitor consisting of a fixed stand and an adjustable stand for height adjustment	
Fixed Stand -	Height: 5 feet diameter : 2 inches
Height Adjustable stand -	Height: 6 feet diameter : 1.5inches
Height of the stand should be adjustable to rise to a maximum of 8 feet from floor	
Base dimension :	1.5 feet x 1.5 feet
Rotation	Supports 360° rotation for screen
Made with good quality iron/steel	
Should be able to support weight for Display system of 43 inches or more.	
ALL THE ABOVE SPECIFICATIONS SHOULD BE READ AS EQUIVALENT OR BETTER.	

NOTE: ALL THE ABOVE SPECIFICATIONS SHOULD BE READ AS EQUIVALENT OR BETTER THAN.

Technical Specifications of UPS for Computers

Capacity	1000 VA Line Interactive
Input Voltage and Frequency	140-270V, 47 to 53 Hz
Output Voltage and Frequency (On Mains)	Voltage: 220 +/- 8% with AVR (Automatic Voltage Regulation) Frequency: Sync to Mains
Output Voltage and Frequency (On Battery)	Voltage: 230V +/- 5% Frequency: 50Hz
Backup Time	Minimum 30 minutes backup on single PC load.
Battery Type	Maintenance Free sealed Lead-Acid Battery with suspended electrolyte: leak-proof.
Overload Capacity	110% for 02(two) minutes (On both Mains & Battery)
Efficiency	70% or more at Full Load.
Output Wave type	Quasi Sine Wave or Better.
Transfer Time	<= 5 milliseconds
Load Power Factor	0.7 leading to unity.
Other Features	Cold Start, Auto Start, Generator Compatible
Protections from	Surge/Spikes, Short Circuit, DC Under-voltage and Over-Load, Low Battery
Indicators	Mains ON, Battery, Fault
Alarms	Low Battery, Mains OFF, Fault
Operating Environment	0-40°C
Operating Relative Humidity	0-95%
Audible noise	Low Audible Noise Level
Output Sockets	03 or more with 03 pin
OEM	Original Equipment Manufacturer (OEM) Product (The Vendor will submit original authorization certificate of OEM with ink signed and seal).
Warranty	03 years Onsite Comprehensive Warranty on UPS & 02 (two) years on batteries with L1 support from bidder and L2 support from OEM.
Service Center	Must have/ preferred Company Authorized Service Center in Capital City/ High Court (Chhattisgarh) place.

NOTE: ALL THE ABOVE SPECIFICATIONS SHOULD BE READ AS EQUIVALENT OR BETTER THAN.

All-in-One PC

#	Parameter	Minimum Specifications
1	Type	All-in-One PC
2	Processor	x86 Processor i.e. Intel i5, 12000 series / AMD Ryzen 5, 5000 series (Six Core and Twelve thread or higher), 4.4 GHz or higher turbo frequency) or better
3	Motherboard	OEM Motherboard
4	Chipset	Suitable chipset for quoted processor with upgradable support
5	Memory	8GB DDR-5 or higher expandable up to 64GB
6	Graphics	Integrated HD or better Graphic controller
7	Storage	512 GB SSD or Higher
8	Network	Integrated Gigabit Ethernet controller with RJ-45 connector, WIFI and Bluetooth 5.0 or higher.
9	External Ports	2 x USB 2.0 or higher and 2 x USB 3.0 or higher ports, 1 HDMI port, 1 DP port
10	Audio	Integrated sound controller
11	Keyboard	Standard 104 Keys OEM Keyboard with Rupee Symbol and USB Interface
12	Mouse	OEM Optical USB Scroll Mouse with Mouse pad
13	Display	23" or higher LCD/TFT display non-touch having FHD (1920x1080) or better resolution and TCO/BIS certified
14	Webcam	Full HD with integrated mike
15	Power Management & DMI	System with Power management features & Desktop Management Interface implementation
16	Power efficiency	Minimum 85%
17	OS Support	Latest version of Windows, Linux and Any other Compatible OS. Supplier to provide latest drivers for Windows, Linux (Ubuntu) and Any other compatible OS
18	Accessories	System user manual and all other necessary accessories

19	Compliance & Certifications	Complete system should be BIS registered, BEE / Energy Star certified and RoHS Complied and EPR Complied
20	Stand	Standard Height adjustable
21	Warranty	Complete systems with minimum Three (3) / Five(5) Years OEM onsite comprehensive warranty support. MAF from OEM is a must.

Annex.-"B"

1. EMD / PBG
2. Make and Model No. of articles (brochure if any)
3. Undertaking (Warranty and Firm is not a Blacklisted from any authority, etc.)
4. Office/Service Center address in the Chhattisgarh State (Bidder/OEM)
5. Escalation Matrix (Bidder/OEM)
6. Compliance of Technical Specification Sheet **with data sheet of the product.**
7. Bidder Turnover (any 3 years of F.Y. 2024-25, 2023-24, 2022-23, 2021-22)
8. Bidder will submit undertaking to quote only original, genuine articles/parts. Refurbished articles will not be permitted.
9. Experience Criteria (3 Years) and Past Performance.
10. OEM Authorization Certificate.
11. Self Declaration Certificate as per attached format (Annexure - "I")
12. Financial Bids as per the prescribed format and also bifurcation of article wise rates of articles, in case of more than one articles.
13. Certifications, if any required.
14. Other documents, available with the bidders related to the articles.

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Format of Envelope-A

Tender Notice for Purchasing/Supply/Testing and Installation of 49 nos. of Desktop based VC System (Including: Microphone cum speaker, PTZ Camera, Display Unit, UPS, HDMI Splitter, All-in-one Computer and Display System with Stand) for the use in the various Courts under the District Judiciary of Chhattisgarh State (including District and Taluka Courts, Family Courts, Special Courts under the SC/ST (Prevention of Atrocities) Act, Fast Track Special Courts (POCSO)/(POCSO & Rape Cases))and District Hospitals of Newly Districts of the State(Envelop-"A" Technical Documents)

Tender Notice No.

Date:-

To,
The Registrar General,
High Court of Chhattisgarh,
Bilaspur (C.G.)

From:-

Name of the Proprietor
Complete address of Firms
with contact numbers and e-mail id)

Format of Envelope-B

Tender Notice for Purchasing/Supply/Testing and Installation of 49 nos. of Desktop based VC System (Including: Microphone cum speaker, PTZ Camera, Display Unit, UPS, HDMI Splitter, All-in-one Computer and Display System with Stand) for the use in the various Courts under the District Judiciary of Chhattisgarh State (including District and Taluka Courts, Family Courts, Special Courts under the SC/ST (Prevention of Atrocities) Act, Fast Track Special Courts (POCSO)/(POCSO & Rape Cases))and District Hospitals of Newly Districts of the State(Envelop-"B" Financial Documents)

Tender Notice No.

Date:-

To,
The Registrar General,
High Court of Chhattisgarh,
Bilaspur (C.G.)

From:-

Name of the Proprietor
Complete address of Firms
with contact numbers and e-mail id)

Format of Envelope-C

Tender Notice for Purchasing/Supply/Testing and Installation of 49 nos. of Desktop based VC System (Including: Microphone cum speaker, PTZ Camera, Display Unit, UPS, HDMI Splitter, All-in-one Computer and Display System with Stand) for the use in the various Courts under the District Judiciary of Chhattisgarh State (including District and Taluka Courts, Family Courts, Special Courts under the SC/ST (Prevention of Atrocities) Act, Fast Track Special Courts (POCSO)/(POCSO & Rape Cases))and District Hospitals of Newly Districts of the State(Envelop-"C")

(Kept inside Envelop-"A" Technical Documents and Envelop-"B" Financial bids)

Tender Notice No.

Date:-

To,
The Registrar General,
High Court of Chhattisgarh,
Bilaspur (C.G.)

From:-

Name of the Proprietor
Complete address of Firms
with contact numbers and e-mail id)

SELF DECLARATION CERTIFICATE

(To be given in Bidder's letter head)

Ref No.: _____

Dated _____

I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India;

I certify that this bidder is not from such a country.

Date:

Bidder's Signature with Seal

OR

if from such a country, has been registered with the Competent Authority, I hereby certify that this bidder fulfills all requirements in this regard and is eligible to be considered.

[Where applicable, evidence of valid registration by the Competent Authority shall be attached].

Date:

Bidder's Signature with Seal

AUTHORIZATION FROM ORIGINAL EQUIPMENT MANUFACTURER
(On OEM Letter-Head)

Date :

Authorization Number :

To,

Customer Name

Ref. : Gem Bid No.

Dear Sir,

We hereby certify that M/s.....having their office at.....
..... GST no. is an authorized reseller of ..
.....

Products and they are authorized to represent in submitting their bid for.....and
conclude the contract with you.

We are the Original Equipment Manufacturer in respect of the products listed below.

Sr. No.	Product Name	Remarks (Model)
1		
2		
3		

We certify that the Equipment provided by us are not end of life products and the maintenance support for the proposed products will be provided till the warranty period.

We are confident of **M/s**.....ability to represent us and provide full support till the warranty period.

We have authorized **M/s**....., to quote for this tender.

Signature of Authorized Person

Name

Designation

Date

Place

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