

HIGH COURT OF CHHATTISGARH, BILASPUR

Tender Notice

No.-14436/CPC/2025

Bilaspur, dated 28 /07/2025



Bid Document for

Purchasing/Supply/Testing and Installation of **105 nos. of Touch based KIOSK information Machine** for the use in the High Court of Chhattisgarh, Bilaspur, various Courts under the District Judiciary of Chhattisgarh State (including District and Taluka Courts and Family Courts).

High Court of Chhattisgarh, Bilaspur 495220
Phone No. - 07752-241027
email- highcourt.cg@nic.in, cpc-cg@aij.gov.in

HIGH COURT OF CHHATTISGARH, BILASPUR

Tender Notice

No. 14436 /CPC/2025

Bilaspur, dated 28 /07/2025

Sealed estimates/quotations are invited from intending firms possessing valid GST and PAN numbers for the supply, testing, installation, and maintenance of the following article for the use in the High Court of Chhattisgarh, Bilaspur, various Courts under the District Judiciary of Chhattisgarh State (including District and Taluka Courts and Family Courts):-

Sl. No.	Name of the Article(s)/ Services	High Court of Chhattisgarh, Bilaspur	District Courts & Civil Courts of the Chhattisgarh State	Family Courts	Total
01.	Touch based KIOSK Information Machine (As per Minimum Technical Specification attached at Annex-"A")	02	96	07	105

Note: Minimum Technical Specification of the aforementioned article is attached herewith at Annex-"A".

Terms and Conditions:-

- a) The bidder must submit a written undertaking to provide onsite warranty for the article, as provided by OEM/bidder for the period specified in the Technical Specifications part of this Tender Notice. Additionally, the bidder must submit an undertaking declaring that they are not blacklisted by any authority etc.
- b) The bidder shall submit 10% of the quoted value (rounded off) as Earnest Money Deposit (EMD), in the name of the *Registrar General, High Court of Chhattisgarh, Bilaspur*, at the time of submitting the quotation.
 - The EMD of the successful bidder will be returned after the completion of the warranty period plus six months.
 - The EMD of unsuccessful bidders will be returned as per the provisions of the Chhattisgarh Store Purchase Rules, 2002.
 - Bids submitted without EMD will not be considered.
- b.1) In case the successful bidder:
 - i. Fails or declines to accept the Purchase Order, or
 - ii. Fails to deliver any or all of the services within the time period specified in the Purchase Order or any extension thereof granted by the High Court of Chhattisgarh, or
 - iii. Fails to fulfill any other obligations related to the supply, testing, or installation under the contract,

the entire EMD submitted by the successful bidder shall be forfeited, and their empanelment may be cancelled.
- c) The EMD will be returned to the successful bidder upon submission of a Performance Bank Guarantee (PBG) amounting to 10% of the value of the first order.

- PBG is applicable only when the order value exceeds ₹10,00,000/-.
- d) The PBG will be returned six (06) months after the completion of the warranty period.
- If the PBG is not applicable (i.e., when the order value is ₹10,00,000/- or less), the EMD submitted by the successful bidder will be returned six (06) months after the warranty period ends.
- e) The vendor/OEM must have an established office or service center in at the Chhattisgarh State. The bidder must submit the name of the office/proprietor along with email ID and contact details with the tender documents.
- f) The successful bidder has to ensure that adequate number of dedicated technical services personnel/ engineers are designated/ deployed for attending to the Service Request in a time bound manner and for ensuring timely servicing/ rectification of defects during warranty period as mentioned in the Technical Specification of the article.
- g) The bidder must submit an Escalation Matrix (Bidder/OEM) and ensure timely servicing or rectification of defects during the warranty period.
- Upon notification of any defect or service requirement during the warranty period, the bidder must complete the necessary service or rectification within 48 hours, extendable up to 5 days in exceptional cases.
 - Failure to do so will result in a penalty of 0.5% of the unit price of the product, deducted from the PBG/EMD for each week of delay.
 - The cumulative penalty shall not exceed 10% of the total contract value, beyond which the Buyer reserves the right to seek service/rectification from alternate sources at the bidder's risk and cost, in addition to forfeiture of the PBG.
- h) The firm shall submit the rates of only for good quality heavy-duty use products, which are available with the bidders.
- i) Bidders must only quote products or parts (required during service delivery) that are not obsolete in the market and have a minimum residual market life of five (05) years. The offered product should not be declared end-of-life by the OEM before this period.
- j) The unit price of the article must include all applicable charges such as packing, forwarding, freight, insurance, installation, configuration, commissioning, warranty, and comprehensive maintenance for the warranty period or any other charges in the following format:-

***Details of Price of article:-**

Sl. No.	Name of the article	Unit Price of Item (In Rs.)	Required Quantity of articles	Total price of item (In Rs.)	GST (In Rs.)	Total (In Rs.)
(A)	(B)	(C)	(D)	(E=C*D)	F	(G=E+F)
01.	Touch based KIOSK Information Machine (As per Minimum Technical Specification attached at Annex-"A")		105			

- k) The required quantity of the aforementioned articles may be increased or decreased, depending on the actual requirements.

- l) The bidder must submit the original installation report along with the bill/invoice for processing the payment.
- m) Preference will be given to bidders offering higher configurations at the lowest cost.
- n) Bidders may be requested to demonstrate the quoted product before the issuance of the Purchase Order, if deemed necessary.
- o) A Technical Compliance Report along with a product Data Sheet (if available any) of the quoted product sheet is mandatory for evaluation of Technical Specification of the article. The bidder must submit the Technical Compliance Report strictly as per the Technical Specifications attached to this Tender Notice.
- p) The bidder must submit a Turnover Certificate for any of the three financial years among 2024–25, 2023–24, 2022–23, and 2021–22.
- q) The bidder must submit an undertaking to supply only original and genuine articles/parts. Refurbished or used items are strictly prohibited.
- r) The bidder must provide proof of experience (minimum 3 years) in supplying similar products, along with past performance records.
- s) The successful bidder shall deliver the articles to the designated location within 60 days from the issuance of the Purchase Order (extendable by the Hon'ble Committee for Computerization, if required).

In case of delay, a penalty of 0.5% of the cost of the undelivered items will be deducted per week, for up to a maximum of 4 weeks. After that, the matter may be placed before the Hon'ble Committee for Computerization, Weeding, and Digitization of Records of the High Court and District Courts for appropriate action.

- t) Any representation or objection regarding this Tender Notice will be placed before the Hon'ble Committee for Computerization, Weeding, and Digitization of Records of the High Court and District Courts. The decision of the Committee shall be final and binding.
- u) The bidder must submit an ink-signed and sealed OEM Authorization Certificate as per the attached format. In case of a digitally signed certificate, it will be subject to verification from the authorized signatory of the OEM.
- v) After issuance of the Purchase Order, if the vendor fails to supply the articles to the designated location within the stipulated time, the matter will be placed before the Hon'ble Committee for Computerization, Weeding, and Digitization of Records of the High Court and District Courts for consideration and suitable action, which may include Liquidated Damages or blacklisting of the vendor.
- w) The Registry of the High Court of Chhattisgarh reserves the right to cancel the tender at any time without assigning any reason.
- x) **Tender Clause Regarding Restrictions on Procurement from Bidders of Countries Sharing a Land Border with India:**
 - i. Any bidder from a country that shares a land border with India will be eligible to bid only if registered with the Competent Authority (i.e., the Registration Committee constituted by the Department for Promotion of Industry and Internal Trade (DPIIT)).
 - ii) Bidder may refer the Govt. Notification in the below links for details and updates: <https://doe.gov.in/procurement-policy-divisions> (Rule 144(xi) of the General Financial Rules, 2017).
 - iii) Bidders are requested to submit a Self-Declaration Certificate in the format attached as **Annexure – "I"**.



- y) The bidder shall submit the tender documents in two separate envelopes:
- **Envelope A** – Technical Documents and EMD, as per the checklist (Annexure “B”)
 - **Envelope B** – Financial Documents (Price details of the articles as per format under point j)

Both envelopes should be sealed and placed inside a third envelope clearly mentioning the Tender Notice details as per **Annexure “C”**.

Note: Submission of all certification documents is **mandatory**.

Submission Details

Tender documents (both Technical and Financial) must be submitted to the **Registrar General, High Court of Chhattisgarh, Bilaspur**, either in person, through an authorized agent, or by post, **on or before 04:30 PM of 22/ 08 /2025**. The bids will be opened on the **next working day, i.e., 23 / 08 /2025 after 12:00 PM. Estimates/quotations received via e-mail or after the specified date and time will not be considered**. The Registrar General reserves the right to reject any or all estimates/quotations without assigning any reason.


28.7.25

Maneesh Kumar Thakur

 Registrar General

Minimum Technical Specification of Touch based KIOSK Information Machine:**Kiosks (Touchscreen Kiosk with Printer)**

#	Parameter	Minimum Specifications
1	Type/Mounting	Wall Mount or Pedestal
2	Construction base	The Kiosk shall be wall mounted with permanent and screw less chassis or pedestal. The enclosure shall be of minimum 1.6 mm thick CRCA Steel, polymer powder coated designed to work in harsh conditions. The design shall be vandal resistant. Design must be sleek and attractive.
3	Display Type:	
	(a) Type Colour	LED HD wide Screen Backlit LED Anti-Glare Display
	(b) Size	Capacitive Touch Screen with 21" (FHD Resolution) with TCO/BIS Certification
	(c) Touch Screen	APR/SAW Type with 3mm or higher anti-glare & overlay tempered vandal resistant glass.
	(d) LCD Touch Panel	Minimum 350 CD / m2 (NITS) brightness or better.
4	System Detail	
	(a) Processor	Minimum Intel Core i5 / Ryzen 5 equivalent
	(b) Memory (RAM)	16 GB, DDR5 3200
	(c) HDD/Storage	Integrated Dual Port SATA Controller 256 GB SSD / 512 GB SSD or better
	(d) Operating System	Support to Windows, Linux and any other compatible OS. Supplier to provided latest drivers for Windows, Linux (Ubuntu) and Any other compatible OS
5	Ethernet	Integrated Gigabit Ethernet Controller with IPV6 Complaint (Dual)
6	Other Ports	RJ45, HDMI Port out
7	Wireless	IEEE 802.11 or Higher
8	USB Ports	2 X USB 2.0, 1 X USB 3.0
9	Power Supply	Optimum Wattage SMPS to support full use of System

10	Cooling	Suitable no. of fans to be provided inside the chassis
11	UPS	Inbuilt UPS 600 VA with 30 minutes backup on full load at 0-6 PF
12	Comprehensive On Site Warranty	Three (3) / Five(5) Years
Thermal Printer		
13	Paper Size	58 mm width or more
14	Speed	150 mm/ Sec.
15	Printing Method	Direct without the need for ink or ribbons
16	Integrated Auto-cutter	Yes

Annex.-"B"

1. EMD / PBG
2. Make and Model No. of articles (brochure if any)
3. Undertaking (Warranty and Firm is not a Blacklisted from any authority, etc.)
4. Office/Service Center address in the Chhattisgarh State (Bidder/OEM)
5. Escalation Matrix (Bidder/OEM)
6. Compliance of Technical Specification Sheet **with data sheet of the product.**
7. Bidder Turnover (any 3 years of F.Y. 2024-25, 2023-24, 2022-23, 2021-22)
8. Bidder will submit undertaking to quote only original, genuine articles/parts. Refurbished articles will not be permitted.
9. Experience Criteria (3 Years) and Past Performance.
10. OEM Authorization Certificate.
11. Self Declaration Certificate as per attached format (Annexure - "I")
12. Financial Bids as per the prescribed format and also bifurcation of article wise rates of articles, in case of more than one articles.
13. Certifications, if any required.
14. Other documents, available with the bidders related to the articles.

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Format of Envelope-A

Tender Notice for Purchasing/Supply/Testing and Installation of 105 nos. of Touch based KIOSK information Machine for the use in the High Court of Chhattisgarh, Bilaspur, various Courts under the District Judiciary of Chhattisgarh State (including District and Taluka Courts and Family Courts). (Envelop-"A" Technical Documents)

Tender Notice No.

Date:-

To,
The Registrar General,
High Court of Chhattisgarh,
Bilaspur (C.G.)

From:-

**Name of the Proprietor
Complete address of Firms
with contact numbers and e-mail id)**

Format of Envelope-B

Tender Notice for Purchasing/Supply/Testing and Installation of 105 nos. of Touch based KIOSK information Machine for the use in the High Court of Chhattisgarh, Bilaspur, various Courts under the District Judiciary of Chhattisgarh State (including District and Taluka Courts and Family Courts). (Envelop-"B" Financial Documents)

Tender Notice No.

Date:-

To,
The Registrar General,
High Court of Chhattisgarh,
Bilaspur (C.G.)

From:-

**Name of the Proprietor
Complete address of Firms
with contact numbers and e-mail id)**

Format of Envelope-C

Tender Notice for Purchasing/Supply/Testing and Installation of 105 nos. of Touch based KIOSK information Machine for the use in the High Court of Chhattisgarh, Bilaspur, various Courts under the District Judiciary of Chhattisgarh State (including District and Taluka Courts and Family Courts). (Envelop-"C")

(Kept inside Envelop-"A" Technical Documents and Envelop-"B" Financial bids)

Tender Notice No.

Date:-

To,
The Registrar General,
High Court of Chhattisgarh,
Bilaspur (C.G.)

From:-

**Name of the Proprietor
Complete address of Firms
with contact numbers and e-mail id)**

SELF DECLARATION CERTIFICATE

(To be given in Bidder's letter head)

Ref No.: _____

Dated _____

I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India;

I certify that this bidder is not from such a country.

Date:

Bidder's Signature with Seal

OR

if from such a country, has been registered with the Competent Authority, I hereby certify that this bidder fulfills all requirements in this regard and is eligible to be considered.

[Where applicable, evidence of valid registration by the Competent Authority shall be attached].

Date:

Bidder's Signature with Seal

Self-Declaration for Local Content (MII)

To,
The Procuring Authority,

Subject: Self-Declaration of Local Content under Public Procurement (Preference to Make in India) Order, 2017

Ref: Bid No.

Sir/Madam,

In accordance with the provisions of the Public Procurement (Preference to Make in India) Order, 2017 as amended and the General Financial Rules (GFR), 2017, I/we hereby declare the following with respect to the items quoted in the above-mentioned bid:

Name of Bidder / OEM	
Name of Product(s)	
Local Content (%)	
Class of Supplier (Class I / Class II)	

I/we certify that the above information is true and correct to the best of my/our knowledge and belief. I/we understand that any misrepresentation of facts may lead to disqualification from the procurement process or cancellation of contract if awarded.

Authorized Signatory
(Name, Designation, Contact Details)
Date: 29-07-2025
Place: _____

AUTHORIZATION FROM ORIGINAL EQUIPMENT MANUFACTURER
(On OEM Letter-Head)

Date :

Authorization Number :

To,

Customer Name

Ref. : Gem Bid No.

Dear Sir,

We hereby certify that M/s.....having their office at.....
..... GST no. is an authorized reseller of
.....

Products and they are authorized to represent in submitting their bid for.....and
conclude the contract with you.

We are the Original Equipment Manufacturer in respect of the products listed below.

Sr. No.	Product Name	Remarks (Model)
1		
2		
3		

We certify that the Equipment provided by us are not end of life products and the maintenance support for the proposed products will be provided till the warranty period.

We are confident of **M/s**.....ability to represent
us and provide full support till the warranty period.

We have authorized **M/s**....., to quote for this tender.

Signature of Authorized Person

Name

Designation

Date

Place

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