

E Sewa Kendra.. **Kiosk Services..**



eSewa Kendra



E Seva Kendra, Generally.

**Bridges
Judiciary with
the lesser
privileged
section.**

**Serves the
common
litigant as a
one stop
centre for all
Court related
needs.**

**Located right
at the public
entry gate of
Court
Complexes.**

**Also available
in other
locations -
*which details
available in
Courts
Website.***

SALIENT FEATURES OF eSEWA KENDRA

- Manned by one or two Officials.
- Keep a record of all visitors in a digital format.
- Assisted empanell ed DLSA / HCLSC Advocate and empanell ed PLVs and other Trained Persons.
- Function as the first line of contact between the litigants and judicial establishments.

SALIENT FEATURES OF eSEWA KENDRA

Help the litigants in accessing the relevant information and shall also render other help in physical form

eSK shall also have readily available all the necessary details of the concerned Complex.

IT hardware like computer, scanner apart from LAN connection. / Internet Connection.

SALIENT FEATURES OF eSEWA KENDRA

**Opens at 9.00
AM or one
hour before
the Court
opens.**

**In other
locations it
functions
between 10.30
am and 5.30
pm on all
working days
(subject to
decision of
respective High
Courts)**

**Has a
Dedicated
landline/mobil
e/Helpline
number.**

FACILITIES TO BE PROVIDED IN eSEVA KENDRA

Handling
inquiries of
Case Status,
Court
Location,
Cause List,
etc

Facilitate
online
Applications
for certified
copies etc..

Facilitate eFiling of
petitions.

- To assist in online purchase of eStamp papers / ePayments.
- To guide in data entry while eFiling
- To help in scanning and uploading necessary documents
- To assist in verification

FACILITIES TO BE PROVIDED IN eSEVA KENDRA

To help in
Aadhaar
based
digital
signature.

Help for Mobile
App of eCourts
for Android and
IOS.

Handling
queries about
Judges on leave
and Court
sittings

Guide on how
to avail free
legal services .

Facilitate
disposal of
traffic challan in
virtual Courts
as also online
compounding of
traffic challans
and other petty
offences.